How Bitsight Leveraged Anecdotes' Proprietary Plugins and Data to Boost their GRC Program

BITSIGHT ®

The Challenge

Bitsight's commitment to staying ahead in GRC means constantly seeking better ways to manage its processes. The team had already built out a strong program, managing compliance across multiple frameworks.

They recognized that to continue expanding their GRC program, they would need to move beyond labor-intensive evidence collection and manual mapping. They began looking for a solution to automate processes and improve program monitoring.

"We were looking for software to help us monitor our current controls and allow us to leverage them for additional security and privacy frameworks," says Adam Harris, GRC Analyst at Bitsight.

As the team weighed different solutions, they saw a lot of variability in how much evidence tools were able to collect, how they collected it, and what it actually looked like. Many providers returned limited evidence but required a lot of permission to do so. "It's a security disadvantage if you use an outside party for your APIs," says Ryan Swimm, Senior Manager of the GRC Program at Bitsight.

Bitsight is a global cyber risk management leader transforming how organizations manage exposure, performance, and risk for themselves and their third parties. Companies rely on Bitsight to prioritize their cybersecurity investments, build greater trust within their ecosystem, and reduce their chances of financial loss. Built on over a decade of market-leading innovation, Bitsight's integrated solutions deliver value across enterprise security performance, digital supply chains, cyber insurance, and data analysis.

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The Solution

Bitsight teamed up with Anecdotes to make evidence collection, audits, and internal processes far more efficient. From the start, the structured onboarding process and detailed plugin documentation made it easy for Bitsight's GRC team to seamlessly integrate Anecdotes with their tech stack, understand permission requirements, and configure their environment to meet their needs.

"Anecdotes has a huge advantage when it comes to the quality and scalability of the plugins," says Ryan. Bitsight's GRC team also found value in the security of Anecdotes' proprietary plugins. Anecdotes operates according to the principle of least privilege, allowing Bitsight to maintain high security standards. And since Anecdotes builds all of its plugins in-house, the turnaround on Bitsight's requests for customization or enhancements of plugins to include more data has been very quick.

The Bitsight team saw instant value from the platform. "Being able to act independently and pull the evidence we need is a big time saver for us and for our different teams, especially engineering," says Ryan." The evidence we get from Anecdotes is great. It is very easy to use and apply to different controls."

With all of the data they needed automatically mapped to their controls and ready at their fingertips, Bitsight was able to scope evidence for different use cases and start building custom frameworks. "We created a custom framework for our recent SOC 2 Type 2 audit," says GRC Analyst Adam Harris. "With Anecdotes' unique cross-mapping capabilities, that first framework now serves as a flexible foundation for other custom frameworks."
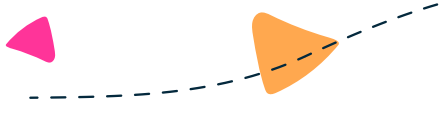
Bitsight has also been using Anecdotes to conduct customer audits.

The Results

- ✅ **Smooth and Rapid Onboarding:** Bitsight onboarded smoothly and confidently thanks to Anecdotes' well-documented proprietary plugins.

- ✅ **Competitive Advantage:** BitSight maintains a strong GRC posture by using Anecdotes frameworks to stay ahead of evolving regulations and build trust with customers.

- ✅ **Time Savings:** Automated workflows and easily digestible data have freed up substantial time and resources, allowing Bitsight's GRC team to focus more on strategic initiatives and reducing strain on other teams.

Moving Forward

Bitsight plans to continue building out its custom frameworks to manage its GRC program in one place. It will leverage Anecdotes' cross-mapping to grow the program without duplicating effort and stay on top of new regulations with Anecdotes' fully mapped frameworks.

"**Anecdotes' flexibility changed the game when it came to customer audits. Being able to redact data and scope what we want to show has taken our ability to build trust with customers to the next level.**"

Ryan Swimm, Senior Manager, GRC Program, Bitsight