

How WELL Health unified GRC across subsidiaries, cutting manual work by 73% with Anecdotes

The Breaking Point

WELL Health Technologies has built something impressive: a healthcare technology ecosystem empowering providers across North America through strategic acquisitions and organic growth. Behind this expansion is an equally impressive GRC team that understood early on that traditional compliance approaches wouldn't scale with their ambitions.

The team was already managing a sophisticated compliance program across disconnected tools and spreadsheets. But as their M&A strategy accelerated, with each subsidiary bringing its unique regulatory requirements and operational frameworks, their challenges grew. Previous tools promised solutions but delivered rigid, one-size-fits-all structures that couldn't adapt to how different business units actually operated. The result? Limited customization. Limited visibility. And a lot of frustrated teams.




WELL Health
TECHNOLOGIES CORP

WELL Health Technologies is a healthcare technology company empowering providers across North America with innovative digital tools and services.

The Turning Point

WELL Health needed a platform that could do something most GRC tools can't: bring everything together in a way that accounts for the differences between each business unit. They needed customization, scoping and visibility at scale. Enter Anecdotes.

The GRC team leveraged the platform to design an architecture where each subsidiary operates with autonomy in its own dedicated workspace, complete with customized framework adaptations, while WELL Health maintains comprehensive oversight.



“Our GRC team's technical expertise combined with a modern, enterprise-ready platform like Anecdotes helped us architect a scalable compliance operation that turns complexity into competitive advantage.”

Iain Paterson, CISO, WELL Health Technologies.

What Changed

Speed: Eight business units onboarded in weeks. More are joining every quarter.

Flexibility: Each subsidiary gets its own dedicated space in the platform with customized framework adaptations. They operate the way they need to, while WELL Health sees everything in one place.

Intelligence: 38 plugins now run continuously, automatically collecting data for WELL Health's systems and testing for gaps using out-of-the-box and custom rules.

“Anecdotes made it simple to bring all our business units together under one GRC program. Each business operates differently, but now we have one centralized system that reflects their unique needs while giving us complete oversight.”

Ritesh Gawande, BISO, WELL Health Technologies.

Results

✔ 73% Reduction in Manual Work

That's not a typo. Automated evidence collection and mapping have reduced manual processes, accelerating audit readiness and freeing teams to focus on strategic initiatives. WELL Health's team has cut manual compliance work by nearly three-quarters, saving hundreds of hours and hundreds of thousands of dollars every year.

✔ Real-Time Insights

A single source of truth provides continuous, real-time insight into compliance and risk across every business unit. The team now monitors risks, policies, and frameworks with continuously refreshed data and AI-powered insights that actually tell them what matters.

✔ Enterprise-Grade Scalability

Granular scoping and customization capabilities make it simple to onboard new entities and frameworks quickly, maintaining consistency as the organization grows.

✔ Always audit-ready

By automating evidence collection and mapping, the team maintains perpetual audit readiness, allowing them to focus on risk management and strategic planning rather than scrambling during audit cycles.

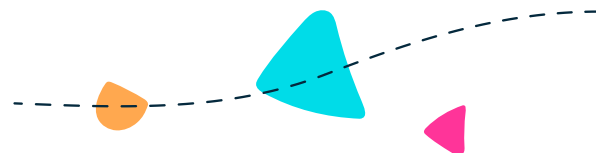
What's Next

WELL Health isn't slowing down. As they continue acquiring and growing subsidiaries, Anecdotes remains their GRC foundation. Up next:

- Expanding AI capabilities to automate even more tasks
- Unlocking predictive insights to stay ahead of risk
- Launching their Trust Center to build transparency with partners and customers

“What used to take hours of manual work across multiple teams now happens automatically. With Anecdotes, we can manage risk, policy approvals, and compliance in one place, at scale.”

Ritesh Gawande, BISO, WELL Health Technologies.



Anecdotes enables GRC teams to strengthen and scale their GRC program. By giving teams actionable GRC data, which is instantly mapped to any use case, coupled with AI-enhanced analysis tools and configurable automations, Anecdotes empowers GRC teams to quickly identify gaps—and attest to their organization's state of compliance with confidence. Learn more by visiting www.anecdotes.ai